

# JIBRIN TIJJANI ISIAKA

DATA ANALYST | PROGRAMMER | ASPIRING DATA SCIENTIST

Nigeria | [LinkedIn](#) | [GitHub](#) | [Website](#) | jibrintijjani6@gmail.com

## EDUCATION

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### LIMKOKWING UNIVERSITY OF CREATIVE TECHNOLOGY

Bachelor of Science (Hons) In Software Engineering With Multimedia

Cyberjaya, Malaysia

Graduated March 2024

Cumulative **GPA: 3.92/4.0**

**Relevant Coursework:** Mathematics for Computing, Data Communication & Networking, Data Structure & Algorithm Analysis, Database System, C++ Programming I & II, Web Programming and Web Services, Database Design & Management

### LIMKOKWING UNIVERSITY OF CREATIVE TECHNOLOGY

Foundation In IT

Cyberjaya, Malaysia

Graduated February 2020

Cumulative **GPA: 3.97/4.0**

**Relevant Coursework:** Mathematics I&II, Principles Of Programming & Design, Fundamentals Of Statistics, Programming Fundamentals

## WORK EXPERIENCE

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### THE V MALAYSIA

Customer Care Associate - Data Analyst

Kuala Lumpur, Malaysia

Nov 2023 – Jan 2024

- Verified documents for 25,000+ convention participants, ensuring 99.99% compliance with immigration requirements.
- Managed immigration issues, resolving conflicts and reducing "Not to Land" incidents to just 2 cases during a 16-day convention.
- Optimized participant management by creating and maintaining an Excel-based flight tracking system, improving operational efficiency by 30%.

### ANITHINK CREATIVITY EDUCATION

Junior Tech Developer

Seri Kembangan, Malaysia

Jun 2023 – Nov 2023

- Designed and developed 5+ engaging 2D educational games using scratch and visual programming language
- Conducted comprehensive SEO analysis on company websites, improving organic search rankings by an average of 5 positions for key terms.
- Collaborated in a team of 4 to deliver a responsive web application for online learning.

### REDLINE AUTOMOBILE SERVICES

Junior Data Analyst

Lagos, Nigeria

May 2020 – March 2021

- Cleaned and preprocessed customer service data using Python, improving data accuracy by 10% and reducing preparation time by 25%.
- Developed PowerBI dashboards to track key service metrics, leading to a 15% improvement in vehicle maintenance efficiency.
- Conducted SQL-based customer data analysis, contributing to marketing strategies that increased repeat service bookings by 30%.

## SKILLS

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- Programming Languages: Python - Pandas, Matplotlib, Seaborn, and Plotly Libraries, SQL, JavaScript
- Data Analysis Tools: Power BI, Excel, Tableau
- Web Technologies: HTML, CSS
- Soft Skills : Communication, Leadership, Problem Solving, Critical Thinking

## PROJECTS

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### PPP LOAN INSIGHTS: SQL ANALYSIS

Nov 2023

- Analyzed SBA's Paycheck Protection Program loan data using SQL, revealing insights on distribution across industries, lenders, and regions.
- Evaluated program effectiveness during COVID-19 pandemic, providing actionable intelligence on economic impact. [\[Link\]](#)

### CAR INSURANCE FRAUD DETECTION

Feb 2023

- Examined car insurance claims data with Excel, identifying correlations between policyholder traits and fraud likelihood.
- Discovered links between specific hobbies/occupations and higher fraud rates, enhancing risk assessment strategies. [\[Link\]](#)

### COMPREHENSIVE ANALYSIS OF MOVIES DATASET

Jan 2024

- Conducted comprehensive analysis of a large-scale movie dataset using Python, pandas, matplotlib, seaborn, and plotly, demonstrating advanced skills in data cleaning, manipulation, visualization, and statistical analysis
- Uncovered key industry trends including popularity shifts, genre preferences, and seasonal patterns in revenue and audience reception, showcasing ability to extract actionable insights from complex data. [\[Link\]](#)

### OLYMPICS DATASET ANALYSIS

Aug 2024

- Utilized Power BI for in-depth Olympics data analysis, cleaning and visualizing performance trends across various categories.
- Created interactive visualizations to highlight key insights on gender, countries, sports, and age groups in Olympic performances. [\[Link\]](#)

## LEADERSHIP

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- Team Lead, 2023 RapidBus Hackathon
- Secretary, Exhibition Committee (University)
- Secretary, International Student Committee (University)

## AWARDS & ACHIEVEMENTS

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- First Class Honors in Software Engineering, Limkokwing University (Graduated 2nd in class)
- First Class Honors in Foundation Certificate in IT (Graduated 2nd in class)
- Represented high school in national debate and mathematics competitions

## CERTIFICATIONS & TRAINING

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- Machine Learning (Stanford Online)
- Google Data Analytics Professional Certificate (Coursera)
- Python Programming For Everybody (University Of Michigan)
- Synthesia Project Exhibition (Final Year Project)
- Data Analyst Bootcamp (Alex The Analyst)

## ADDITIONAL

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**Publications :** "Data-Driven Decisions: How Numbers Are Quietly Running Your Life."

Medium, September 2024. [\[Link to article\]](#)

**Languages:** English (Listening 8, Reading 7, Writing 6.5, Speaking 7, Overall IELTS Band 7), Hausa (Native)

**Interests:** Football, Badminton, Music, Books, Tv Shows

**References :** [Mr Mohd Noor Hafizee bin Yahaya](#), [Ms Norhayati Idris Darwis](#)